



Dear Super Cruiser,

As our legendary Super Cruise continues to grow, we want to keep things simple, fair, and fun for everyone. A friendly reminder final payment is due **November 7th, 2025**. Two important updates are now in place for the 32nd Annual Super Cruise aboard Oasis of the Seas:

Gratuities Now Included

Royal Caribbean has made it mandatory that pre-paid gratuities be added to every reservation. This ensures that the hardworking dining staff, housekeeping, and entertainment crews who make your vacation memorable are fairly recognized for their service.

Your updated invoice now reflects this change.

(Please see the letter from Royal Caribbean below for further details.)

The Big Grid – Now Onboard!

We've made an exciting change to how we handle the famous Super Cruise Big Grid:

- Instead of collecting the \$150 per room (\$75 per person) entry fee in advance, this amount has been deducted from your cruise invoice.
- The \$150 Big Grid entry will now be collected onboard during the Welcome Aboard function.
- Every Super Cruise room will still have one square reserved on the Big Grid, with the option to opt out before November.
- Want extra squares? You'll be able to reserve additional ones in December.

This new *"Play Your Way"* system keeps things flexible and fun while ensuring everyone gets their chance to join in the excitement.



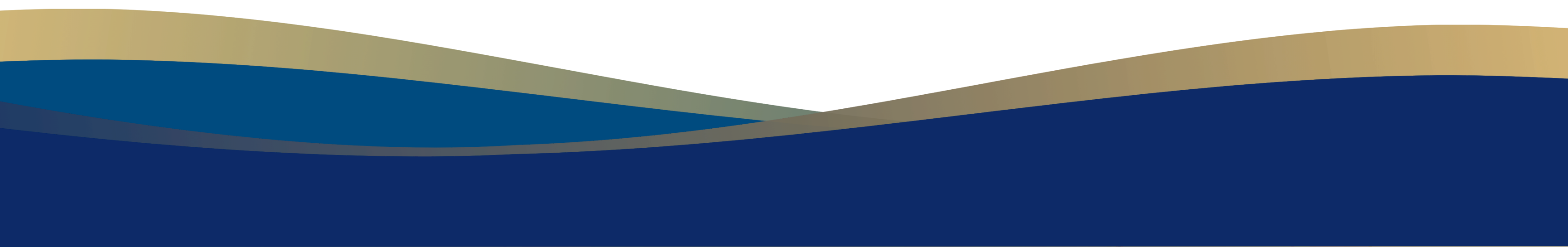
A Quick Recap

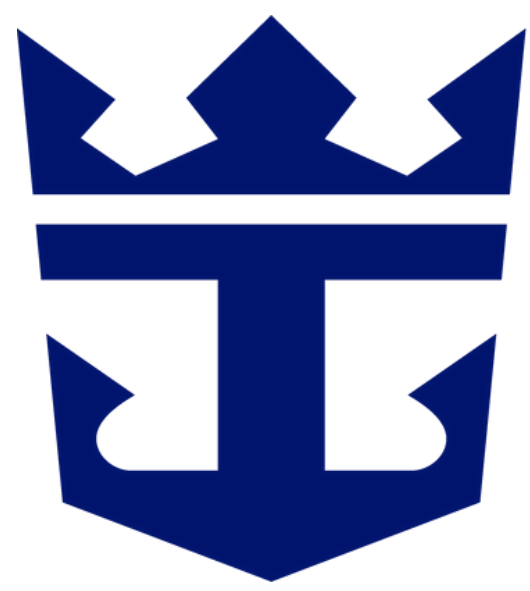
- Your invoice has been updated to reflect both the deduction of \$150 per room for the Big Grid and the addition of pre-paid gratuities.
- All other Super Cruise activities and events remain exclusive to our group.
- Final event instructions and onboard details will be included in your Super Cruise packet before sailing.

Thanks again for being part of the most epic Super Bowl watch party at sea. We can't wait to see you onboard for a week filled with fun, football, and unforgettable memories!



YOUR SUPER CRUISE TEAM





ROYAL CARIBBEAN

Dear Valued Guest,

Thank you for choosing to sail with us. We would like to take a moment to explain our gratuity policy and the reasons behind it.

We have recently added pre-paid gratuities to your group and apologize for the delay in adding this charge. Cruises Etc., has secured an extension for all guests and payment for your gratuities are due at final payment. Gratuities are added to each reservation to ensure our dedicated onboard crew members are fairly compensated for their exceptional service. Our crew works diligently to provide a memorable experience for all guests, and gratuities are a vital part of recognizing their efforts. This customary practice helps acknowledge the hard work and dedication of our staff, including dining personnel, housekeeping, and entertainment teams.

By including gratuities in your reservation, we help maintain a high standard of service for all guests and ensure that our staff are fairly rewarded for their commitment.

Please note that large groups can have a significant impact on our onboard crew. When all guests within a group collectively choose not to pay gratuities, it can adversely affect morale and motivation. Implementing uniform gratuity policies helps prevent disparities and ensures everyone receives fair recognition for their efforts.

We sincerely appreciate your understanding and cooperation. Your support allows us to continue delivering the exceptional service experience you expect and deserve.



Shearon Martin

Global Sr. Manager, Trade Support & Service | Royal Caribbean